#### NORTHAMPTON BOROUGH COUNCIL

# **GENERAL PURPOSES COMMITTEE**

Your attendance is requested at a meeting to be held at

The Jeffrey Room, St. Giles Square, Northampton, NN1 1DE.

on Tuesday, 24 January 2012

at 6:00 pm.

D Kennedy Chief Executive

#### **AGENDA**

- 1. Apologies
- 2. Minutes

To approve the minutes of the meeting of 6<sup>th</sup> September 2011.

- 3. Declarations of Interest
- 4. Deputations / Public Addresses
- 5. Matters of Urgency which by reason of special circumstances the chair is of the opinion should be considered
- 6. Community Governance Review

(Copy herewith)

7. Revised Redundancy Framework

(Copy herewith)

8. Exclusion of Public and Press

THE CHAIR TO MOVE:

"THAT THE PUBLIC BE EXCLUDED FROM THE REMAINDER OF THE MEETING ON THE GROUNDS THAT THERE IS LIKELY TO BE DISCLOSURE TO THEM OF SUCH CATEGORIES OF EXEMPT INFORMATION AS DEFINED BY SECTION 100(1) OF THE LOCAL GOVERNMENT ACT 1972 AS LISTED AGAINST SUCH ITEMS OF BUSINESS BY REFERENCE TO THE APPROPRIATE PARAGRAPH OF SCHEDULE 12A TO SUCH ACT."







# NORTHAMPTON BOROUGH COUNCIL GENERAL PURPOSES COMMITTEE

Tuesday, 6 September 2011

**PRESENT:** Councillor Golby (Deputy Chair in the Chair); Councillors

Beardsworth, Begum, Parekh, Patel and Aziz

#### 1. APOLOGIES

Apologies for absence were received from Councillors Hallam and Caswell.

# 2. MINUTES

The minutes of the held on 26<sup>th</sup> July 2011 were approved and signed by the Chairman.

Matters arising- at the last meeting Councillors had raised that the there were still some issues regarding polling stations, particular concerns being the situation of polling stations and their general accessibility. It had been agreed that the Elections Service and the Returning Officer be asked for an update on the position regarding a polling station review. Members were advised that

it was not appropriate to conduct a polling station review as a full review had only been completed and agreed in February 2011 prior to the Local Elections.

However it was agreed that the Democratic and Chief Executive Services Manager would contact all members and ask them for any feedback regarding the polling stations in their area and they will then be looked at individually. She would also welcome suggestions about any alternative venues.

Group leaders and Political Assistants will be made aware of the exercise so that they may assist Members. Results of this exercise will be reported to the next meeting of the Committee.

Councillor Beardsworth also asked what the position was with regard to Lone worker policies and whether the Council had any responsibility for employees now working for Enterprise. She was advised that whilst the Council did not have responsibility but that the Head of Human Resources could be asked to send a letter to Enterprise reminding them off their health and safety duties and to advise Cabinet members of her actions.

#### 3. DECLARATIONS OF INTEREST

There were none.

#### 4. DEPUTATIONS / PUBLIC ADDRESSES

There were none.

# 5. MATTERS OF URGENCY WHICH BY REASON OF SPECIAL CIRCUMSTANCES THE CHAIR IS OF THE OPINION SHOULD BE CONSIDERED

There were none.

#### 6. INDIVIDUAL ELECTORAL REGISTRATION WHITE PAPER

The Committee considered a report on the proposals published in the White Paper on Individual Electoral Registration.

The main points of discussion were:-

Electoral registration is a statutory responsibility upon the Council who are responsible for maintaining a register of all electors eligible to vote in each type of election. There is no discretion as to how that is provided and it must be done based on the guidelines set out by central government.

Currently the system is based on a member of the household completing an electoral registration form on behalf of all of the members. The new system will require properties to be registered and also each individual will have to complete a registration form. They will also have to provide some means of identification, which is capable of being checked although there will not be a requirement for all individual personal identifiers to be checked.

This will result in a lot more work for the Electoral Registration Office. There will also need to be a need for new software and ways of working. There will be funding for the transitional period, but not long term. There will also still be a need for the Council to send out annual household enquiry forms so that costs would not be reduced in that way.

Some discussions have already taken place with other Northamptonshire Councils regarding the possibility of bulk purchasing of the necessary software. Currently all Northamptonshire Councils operate the same electoral registration software which would make any joint working easier.

One of the areas of discretion is the publicity issued by the Council regarding the changes. There will be national publicity. Publicity will need to do more to encourage registration. Experience in Ireland where this had already been introduced showed that registration numbers in the first year of operation of the system dropped dramatically.

It will make the registering by telephone and Internet easier.

Members asked what the current percentages were of those households making a return by phone or Internet in comparison with using the post, and also how simple these systems were to use. Currently paper returns are running at an average of 2.000 returns per day. Electronic returns were in the region of half of that.

Concern	was	also	express	ed re	garding	how	to	ensure	that	some	of the	har	der	to
reach co	mmu	nities	were av	vare c	of these	char	iges	s. It was	sug	gested	l that t	he v	ario	us
Forums r	nay b	e a u	seful me	thod o	of public	cising	the	change	es.					

The meeting concluded at 6:30 pm

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# **General Purposes Committee**

**AGENDA STATUS: PUBLIC** 

Report Title	Northampton Community Governance Review					
Date of Meeting:	24 January 2012					
Directorate:	Chief Executive's Office					
Ward(s)	All					

# 1. Summary

- 1.1 To seek agreement to the proposed processes for undertaking a borough wide Community Governance Review in Northampton, including the establishment of a Councillor Steering Group to oversee the review and make recommendations to Council in relation to new or amended community governance arrangements.
- 1.2 The review process will respond specifically to the boundary issues raised by the Wootton and East Hunsbury parish poll and the petition presented to Council by Upton Residents Association in 2008 and extend the opportunity to create new parish council arrangements to those areas of the town in which they do not currently exist.

# 2. Recommendations

That General Purposes Committee:

- 2.1 Agrees the proposed processes for undertaking a borough wide Community Governance Review in Northampton which will respond specifically to the boundary issues raised by the Wootton and East Hunsbury parish poll and petition submitted to Council by Upton Residents Association in 2008 and extend the opportunity to create new parish council arrangements to those areas of the town in which they do not currently exist.
- 2.2 Agrees to the establishment of a Councillor Steering Group to oversee the review and to make recommendations to Council in relation to proposals for new or amended community governance arrangements. It is recommended that the Steering Group comprises representation from all political groups on the council.

# 3. Report Background

# 3.1 Report Background

3.1.1 Under the Local Government and Public Involvement in Health Act 2007 local authorities now have the power to stimulate debate around the creation of parish councils in currently unparished areas.

- 3.1.2 A Community Governance Review provides an opportunity for principal authorities (district councils in two-tier areas) to review and make changes to community governance within their area. Such reviews can be undertaken when there have been changes in population or in reaction to specific, or local new issues to ensure that the community governance for the area continues to be effective and convenient and it reflects the identities and interests of the community.
- 3.1.3 The government has emphasised that recommendations made in Community Governance Reviews ought to bring about improved community engagement, more cohesive communities, better local democracy and result in more efficient delivery of local services.
- 3.1.4 Government guidance further states that it is good practice to conduct a full Community Governance Review at least every 10 to 15 years and to keep the area under review in the interim.
- 3.1.5 Northampton Borough Council has historically encouraged community engagement in local government through the involvement of local people in key decisions affecting their local areas, a wide range of participative forums and community engagement activities as well as consultations on key budget and policy decisions.
- 3.1.6 A parish poll was held on 19 June 2008 by Wootton and East Hunsbury Parish Council in accordance with the Local Government Act 1972. The vote was in favour of the proposition to split the existing parish into two new parishes to serve
  - Wootton, Wootton Fields and Simpson Manor
  - East Hunsbury
- 3.1.7 The poll received sufficient support from local residents for the Council, as the principal council for determining community governance matters, to carry out a review of the existing parish boundaries.
- 3.1.8 In addition Upton Residents Association presented a petition to full council under the provision of the Local Government and Public Involvement and Health Act 2007 requesting that the existing parish boundary be reviewed and extended to include Sixfields to align with the new ward boundaries. The petition, when validated, fell short of the required 250 signatures required to initiate a Community Governance Review under the Act
- 3.1.9 The current Conservative administration have made a commitment to "support any areas of the town that wish to become parishes and will work constructively with residents who wish to set up a Parish Council and make the process as straightforward as possible."

#### 3.2 Issues

- 3.2.1 The Community Governance Review will need to respond to three separate issues within the town
  - The need to respond directly to the outcome of the Parish Poll in Wootton and East Hunsbury and the specific request for the creation of two new parishes to replace the existing parish council.

- The need to review the arrangements in parts of the town which are already parished and which may, as a result of the review, wish to propose alternative options to the existing parishes.
- To carry out an open review of the remainder of the town which currently has no parished arrangements in place in a way which allows the opportunity, as part of the initial consultation, for local people to submit proposals for possible options which can then be formally consulted on as part of the second stage of the consultation process.
- 3.2.2 In order to accommodate the needs of each of the three approaches required within the review it is proposed that the review should incorporate a full consultation phases before final proposes are produced. This will enable specific consultation in Wootton and East Hunsbury as well as more general consultation in other parts of the town. The initial consultation phase will also enable the opportunity for the development of any community-based proposals for alternative arrangements in areas of the town which are currently un-parished or where there is community interest in changes to exiting parished arrangements.
- 3.2.3 Proposals developed by the community for new or amended parish arrangements as part of the consultation phase of the review will be required to demonstrate that they meet the recommended minimum requirements for a petition under the Local Government and Public Involvement in Health Act 2007Act.

The three thresholds are:

- For an area with less than 500 local electors, the petition must be signed by at least 50% of them
- For an area with between 500 and 2,500 local electors, the petition must be signed by at least 250 of them
- For an area with more than 2,500 local electors, the petition must be signed by at least 10% of them.
- 3.2.4 Any signatories to the proposals would have to be validated against the electoral register for the area to which the proposal relates. It would therefore be necessary for any proposals submitted to include defined area to which the proposal relates.
- 3.2.5 The second stage of the review process will consider the proposals received for new and amended parish council arrangements which, where validated and approved, will then be published in draft and subject to a further phase of consultation. Proposals to create new parishes where none have existed previously will be subject to a local referendum to determine community support for he proposal. The outcome of referenda will not be binding but will be used to inform the recommendations to Council on the adoption of any proposals for new parishes.
- 3.2.6 Guidance recommends that community governance and any review processes undertaken should include information on alternative means of involvement in the local community, other than the specific creation of town and parish councils, recognising that these will not be appropriate to all communities. Northampton has a strong history of public involvement in decision making, consultative forums and in supporting community based organisations.

3.2.7 It is proposed that any proposals made or interest expressed in establishing community bodies or groups, other than parish council arrangements, received as part of the community governance review should be followed up separately with relevant groups and communities outside of the subsequent stages of the review process.

# 3.3 Choices (Options)

- 3.3.1 The constitution requires that the decision to undertake a Community Governance Review is one which should be determined by the Council. General Purposes Committee is requested to approve, under its delegated authority, the decision to commence a borough wide Community Governance Review..
- 3.3.2 The Local Government and Public Involvement in Health Act 2007Act requires that, where a Community Governance Review is undertaken by a principal council, it is completed and any decisions on recommendations to be implemented made within 12 months of the commencement date of the review.
- 3.3.3 In order to facilitate the required decision making at various stages of the review process within the timescales required for the overall review process, General Purposes Committee is asked to agree that a Councillor Steering group is established to oversee the review and to make recommendations to Council in relation to proposals for new or amended community governance arrangements.
- 3.3.4 The Steering Group will comprise representation from all political groups on the council. It will be supported by an officer project group which will provide technical and procedural advice on the review process and validate proposals received during the consultation phase.
- 3.3.5 Local people will be consulted on the outcome of any proposals for new parish council arrangements for their local area in a local referendum. It is proposed that any local referenda are held concurrently with the elections for Police and Crime Commissioners scheduled to take place on 15<sup>th</sup> November 2012.
- 3.3.6 This approach would allow for maximum participation of local people in direct decision-making on proposals for additional governance arrangements in their local area through a direct ballot process. However, in order to reduce the potential costs associated with such a process it is proposed that participation in any referenda would be through direct participation in polling stations and that postal voting arrangements would not apply.
- 3.3.7 This approach would enable a clear indication of community support for any proposals to be determined. It is proposed that, in order to reduce ambiguity, subjectivity and assure communities of the probity of any decisions resulting from local referenda, that participation rates required for proposals to be enacted should be predetermined by the council and published at the time of consultation on draft proposals.
- 3.3.8 Alternatively for some changes to existing parish council arrangements, it may be decided that a second phase of consultation, to include a formal opportunity for comment to be made by individual residents on the electoral role who are potentially affected by any proposals, would be more appropriate and cost effective than a referendum.

- 3.3.9 A similar approach would be taken to determining the level of support for proposals as would be required for a referendum in order to assure councillors and local people that support is sufficient to made formal recommendations on the proposals.
- 3.3.10 Final recommendations, following the outcome of referenda or formal consultation outlined in the approaches set out above, will be made to Council by the CGR Councillor Steering Group for determination within the 12 month timescale required by government guidance.
- 3.3.11 Proposed timetable for the review is attached as appendix 1 to the report.

# 4. Implications (including financial implications)

- 4.1 Resources and Risk
- 4.1.1 Financial Implications It is anticipated that the initial consultation phases of the review process can be carried out at minimal cost to the council by effective use of existing resources to ensure maximum publicity and opportunity for engagement through community groups, forums and other interested parties. It is also anticipated that local councillors will have a role to play in engaging their local communities with the review and additional support will also be provided by Northamptonshire County Association of Local Councils.
- 4.1.2 Overall Project Management support for the review will be provided by the Council's Partnership Director with officer support from within existing resources as required to support the consultation and engagement processes required as part of the review process.
- 4.1.3 The financial costs associated with the two options for determining public support for any specific proposals submitted for consultation with directly affected residents are more difficult to quantify at this stage as it is not possible to predict the level of community interest in developing specific proposals for their local areas.
- 4.1.4 If community interest in specific proposals were to be determined by referenda concurrently with elections for Police and Crime Commissioners the Electoral Commission will insist on a division of costs, so although there will probably be some cost-saving by doing these on a combined basis, it will depend on what proportion the Commission requires NBC to fund in light of the ballots.
- 4.1.5 It is anticipated that the Council would be expected to fund a proportion based on half the costs of the ballot in each referendum area, plus a proportion of the overall administration. However, the NBC proportion of the administration costs could be reduced if the referendum did not include the issue of poll cards or a postal ballot as it would be expected that those costs would be met in full by the Electoral Commission for the PCC ballot only.
- 4.1.6 If community interest were to be determined by direct postal consultation with potentially affected residents then the Council would incur the cost associated with the distribution of postal questionnaires to each potentially affected elector and the cost of a reply paid option for return of completed questionnaires. Both costs would again be variable dependent on number of specific proposals subject to consultation and number of replies to the consultation questionnaire returned to the council.

- 4.1.7 A separate report to Cabinet on 18 January 2012 approved, in principle, budget provision to meet the costs associated with the review.
- 4.1.8 Non financial Implications the consultation phases of the review will require support from relevant council officers from within existing resources which may impact on other aspects of council activity. It is not anticipated that any impact will be significant. Additional resources will be required to undertake validation of proposals submitted for specific consultation and to count referendum ballot papers should that option be the one which is taken forward.
- 4.1.9 Risks The option to undertake local referenda on any specific proposals submitted by local communities for new or amended parish arrangements in their areas is dependent on guidance or the PCC poll allowing for local referenda to be combined with the PCC elections. Whilst there is no current indication that this would not be the case, guidance from the Electoral Commission, once issued may indicate otherwise. Should guidance indicate that combined referenda and elections cannot take place further consideration will need to be given to options to run referenda independent of PCC elections, for which the Council would bear the full cost, or alternative options for determining community support for proposals.
- 4.1.10 The Council has a requirement to respond directly to the outcome of the Parish Poll in Wootton and East Hunsbury and the specific request for the creation of two new parishes to replace the existing parish council. If the decision to carry out a full community governance review were not taken forward it would be necessary to carry out a review to respond specifically to the issue raised by the poll in that area.

# 4.2 Legal

- 4.2.1 The review will be undertaken in accordance with government guidance for the conduct of Community Governance reviews and ensure compliance with appropriate legislation and electoral law.
- 4.2.2 The option to undertake local referenda on any specific proposals submitted by local communities for new or amended parish arrangements in their areas is dependent on guidance or the PCC poll allowing for local referenda to be combined with the PCC elections. Whilst there is no current indication that this would not be the case, guidance from the Electoral Commission, once issued may indicate otherwise.

#### 4.3 Other Implications

- 4.3.1 An Equality Impact Screening has been undertaken for the proposed review and has not identified any specific positive or negative implications for any sections of the community, including those with protected characteristics. Any proposed changes emerging from the review and relevant consultation activities may have perceived adverse and beneficial impacts for all diversity groups and could feasibly impact on all residents of the Borough, whether or not they are registered to vote in any referendum processes because the boundaries of Parish Councils within the town could be altered.
- 4.3.2 The public's lack of understanding of the Community Governance Review is generally the greatest risk and could lead to poorly attended public meetings and little public participation in the process.

- 4.3.3 A comprehensive consultation programme will be implemented as part of the first stage of the review process with further opportunities for public participation on specific proposals which may impact directly on their local area in subsequent stages of the review. Consultation documents will be sent to all parties identified by the Steering and Project Groups which will include press releases, Official Notices, possible open forums and other forms of local advertising as suitable methods of conveying information about the Review to citizens of Northampton.
- 4.3.4 Provision will be made for members of public who have a disability, e.g. the documents are written in 12scale font and can be printed on yellow paper for those who may suffer from a visual impairment, the blind have access to 'talking' documents, those whose first language is not English have access to translation Services and the building in which any meetings will occur contain hearing loops and are accessible by those with severe mobility issues, such as wheel chair users.
- 4.3.5 Internal consultation has been carried out with councillors, officers and relevant officers who will be supporting the review process. The review will include extensive external and community consultation with opportunities for interested parties to participate in developing specific proposals for their local area and responding to those proposals through a ballot or consultation process before any formal decisions are made.

# 5. Background Papers

- 5.1 Guidance on community governance reviews, Communities and Local Government and the Local Government Boundary Commission for England, Crown Copyright 2010.
- 5.2 Community Governance Review Report, Cabinet 18<sup>th</sup> January 2012

**Report Author and Title:** Nicci Marzec, Partnership Director

Telephone and Email: 01604 837431, nmarzec@northampton.gov.uk

Appendix 1

# Indicative timetable for Community Governance Review

Stage	Activity	Timescales	Dates
Terms of Reference for	Terms of Reference		3 February 2012
review agreed by CGR	and first stage		
Working Party/ Sub-	consultation published		
Committee			
Stage One	Local Briefings and	12 weeks	Monday 6 February -
Consultation Period	meeting to outline the		Friday 27 April
	terms of reference for		
	the review and the		
	process for submitting		
	initial submissions for		
	proposals for any new		
	parish or community		
	governance		
	arrangements from		
O and done the fi	communities	0	Manufactor 00 A 3
Consideration of	Validation of	8 weeks	Monday 30 April –
submissions received	submissions received		Friday 22 June
from communities –	and draft		
draft recommendations	recommendations		
for consultation	prepared for second		
prepared Stage Two	stage consultation.	8 weeks	Monday 24 <sup>th</sup>
Stage Two Consultation period	Local briefings on draft recommendations for	o weeks	September –
prior to local referenda	new/ altered parished		Wednesday 14
in potentially impacted	arrangements based on		November
areas.	proposals put forward		November
arcas.	by local areas.		
Local referenda to be	,		Thursday 15 November
held on proposals in			
potentially impacted			
areas.			
Review of referenda	Review referenda	4 weeks	Monday 19 November
results and preparation	results and develop		– Friday 14 December
of final	final proposals for		
recommendations.	community governance		
	recommendations		
CGR Sub Committee	Final recommendations	4 weeks	Monday 17 December
considers final	are published in		– Friday 11 January
recommendations and	advance of decision by		
publishes proposals to	full council.		
be put to Council for			
decision			
Decision to be taken by	Council to decide on		January 2013
the Borough Council on	the extent to implement		
implementation of the	the recommendations		
recommendations	of the sub-group/		
	working party		



# **General Purposes Committee**

**AGENDA STATUS: PUBLIC** 

Report Title	Redundancy Framework
Date of Meeting:	24 January 2012
Directorate:	Finance and Support
Ward(s)	None

# 1. Purpose of report

1.1 This report seeks approval for the proposed Redundancy Framework for all staff groups at Northampton Borough Council.

#### 2. Recommendations

The Committee is recommended to:

2.1 Approve and adopt the Redundancy Framework, attached at Appendix 1

# 3. Report Background

- 3.1 The Council currently has two documents that refer to redundancies the Early Retirement document and the Restructure Policy.
- 3.2 The Early Retirement document predominantly refers to redundancy in the context of staff who are made redundant and would also, due to the Local Government pension scheme rules take Early Retirement.
- 3.3 The Restructure Policy was developed in 2008 due to a large scale restructure of the Housing Directorate that was scheduled and the Council did not have an agreed restructure process to follow. The Restructure Policy was devised and agreed with the Trade Union side in October 2008 in order to formalise a process for the Housing Restructure. In the absence of other restructure guidelines, this policy has been adopted for all restructures within the Council.
- 3.4 It has been recognised through feedback from employees and managers that the Restructure policy has been cumbersome to follow and adds unnecessary steps to changes in working practices that do not involve redundancies. The Early Retirement document is a factual document linked specifically to the Local Government Pension Scheme Regulations and does not provide specific guidance for managers on redundancy situations.

- 3.5 To address these issues the redundancy framework has been produced. It is intended that this will replace the restructure policy to formalise the arrangements that are to be undertaken in situations where restructures may lead to redundancies. In the event of changes to working practices which will not lead to redundancies, management guidance notes have been produced to assist managers to reach a swift resolution to these issues, thus improving efficiency and reducing uncertainty for employees. The Early Retirement document has had amendments to ensure that the issue of redundancy is cross referenced to the proposed Redundancy Framework.
- 3.6 The Redundancy Framework has been discussed at the Council's Management and Trade Union Consultation Meetings since November. At the MTUCM meeting on 18 January 2012, the Redundancy Framework was unanimously agreed by both the Trade Union side and Management.

# 4.Implications

# **Financial Implications**

There are no specific financial implications linked to this Redundancy Framework. However the main benefits of the framework are the ability for the organisation to become more agile in changing working practises in conjunction with staff.

# **Legal Implications**

This framework will be used by the Council to guide the Council and other stakeholders subject to possible redundancy and as such will reduce the risk of legal challenge. The legal implications are covered within the body of the attached framework.

# **Equality**

The framework is utilised to ensure that equality principles are utilised when undertaking selection for redundancy. An equality impact assessment is required as part of each business case when a redundancy situation is proposed.

# 5. Background Papers

Redundancy Framework - Appendix 1

Name and Title of Author Catherine Wilson, Head of Human Resources

**Telephone and Email:** 01604 837377

Page 14 2

# DRAFT ONLY



# REDUNDANCY FRAMEWORK

Page 15

#### 1. Introduction

Northampton Borough Council values its employees and aims to manage all employment related matters in a fair, transparent and consistent manner. This Policy, which has been produced in consultation with the Trade Unions, sets out the processes and procedures we will follow when implementing major organisational change that may involve the possibility of redundancies. Management and the Trade Unions are committed to working together through all stages of this process.

# 2. Scope

This framework applies to all employees of Northampton Borough Council. This framework does not apply to positions that transfer to another employer as a result of organisational change (Transfer of Undertakings).

# 3. Approach

The Council is committed to providing continuous employment. However, there are times when it may be necessary to make changes in the organisation to improve performance, the services we provide, for efficiency reasons or to deliver new initiatives. When this happens, we will:

- · Aim to minimise redundancies:
- · Follow the agreed procedure for any redundancies that do occur so that they
- Carry out meaningful consultation with staff and the Trade Unions;
- Seek alternative employment for all potentially redundant employees;
- · Provide timely communication and support to our staff.
- Are handled fairly.

# 4. Planning Organisational Change

The Directors have delegated responsibility for planning reorganisations within their own Directorates and the decision to begin this process rests with them. However, the Director of Finance & Support and the Head of Human Resources will approve the business case for change and decide whether the Chief Executive and/or Cabinet needs to be consulted.

Management, supported by HR, Legal and Finance, are accountable for justifying planned organisational changes. This includes looking at the financial implications of any changes (including any potential redundancies) before beginning any formal consultation with Trade Unions and staff. However, at this stage it is likely that initial discussions on the proposed changes will take place with the recognised Trade Unions.

#### Management must consult:

- The Finance Department for estimates of benefits and costs, (this should be done at an early stage, before formally progressing proposals, to assess if the change is viable):
- The Human Resources Department for advice on the employment issues;
- The Legal Department for advice on any key decisions

Page 16 4

An overview of the process of planning major changes is shown in the flowchart attached at Appendix 1.

It is recognised that these major changes are unsettling for employees and that the aim should be to complete the process in the shortest practical time, whilst allowing for meaningful consultation.

For smaller changes within the organisation that may result in variations to employee's terms and conditions, the Council's "Flexible Working Time Manager's Guidance Notes" should be accessed and used in conjunction with the Flexible Working Hours document, both of which are available on the Council's Intranet.

# 5. Consultation

The process of consultation involves giving any person likely to be affected by the changes a fair and proper opportunity to understand fully the matters about which they are being consulted and to express views on those subjects, with full consideration being given to those views. The aim of consultation is to seek mutually acceptable solutions, although recognising that the process of consultation may not always achieve this. Consultation is a means by which alternative options can be put forward and considered with the arguments for and against them being aired, without the necessity to reach agreement.

The purpose of consulting staff and Trade Unions is to encourage cooperation in finding solutions, share concerns and explore options. At any stage during the consultation process there will be opportunities for individual employees to seek clarification regarding their own situation with Management and / or Trade Union Representatives.

We will endeavour to offer a minimum period of 30 days consultation, regardless of how many jobs may be at risk of redundancy. However, there is also a legal requirement to consult where redundancies are proposed, as follows:

- If up to 19 positions are to be made redundant, consultation must be at the earliest opportunity;
- If 20-99 positions are to be made redundant (within a 30 day period), consultation must begin at least 30 days before the first dismissal takes place;
- If 100 or more positions are to be made redundant within a period of up to 90 days, consultation must begin at least 90 days before the first dismissal.

If 20 or more redundancies are identified, notification must be sent to the Secretary of State for Employment on the form HR1. The relevant Trade Unions will also be sent a copy.

It is important to note that the consultation periods stated above relate to *number of employees* potentially redundant, as opposed to number of posts. This will be particularly relevant where more than one employee occupies a generic post.

The Organisational Change Flowchart attached at Appendix 2 outlines what should be covered at each stage of the process.

Before any dismissal takes place, the Council will, as a minimum, always follow ACAS best practice and take the following steps:

Page 17 5

- Step 1 Consult outline in writing the reasons for and nature of the organisational change and give a copy to the employee(s).
- Step 2 Meet and follow up each affected employee will be invited to a meeting to discuss. The decision of redundancy will be confirmed in writing, including details of the right to appeal.
- Step 3 Opportunity to appeal if an employee feels the decision is unfair.

To ensure we comply with the above, the consultation plan will include individual consultation meetings with all employees declared at risk of redundancy. A colleague or Trade Union representative may accompany employees to the meeting if the employee wishes to be accompanied.

# 6. What is Redundancy?

Redundancy occurs when a job has disappeared because:

- The Council is no longer going to carry out the business or service for which the person was employed;
- The Council is no longer carrying out the business or service in the place where the person is employed (in and around Northampton);
- The requirement to carry out work of a particular kind has ceased or diminished. This includes significant change to working practices, resulting in a requirement for different skills, perhaps as a result of re-organisation of services.

# 7. Avoiding Redundancies

The Council will aim to avoid compulsory redundancies where possible by aiming to:

- Offer suitable alternative employment where a vacancy exists;
- · Restrict recruitment in areas where suitable alternative jobs may exist;
- Restrict or reduce the services of sub-contractors or agency workers in areas where suitable alternative jobs could exist;
- Reduce overtime in areas where it will reduce the threat of redundancy or provide job opportunities by doing so;
- Examine the opportunities for re-training and redeployment to other jobs;
- Take into account individuals' preferences where possible, such as requests for a reduction in hours, or a transfer to a different job or location;
- · Consider requests for voluntary redundancy, (but see 8 below).

# 8. Voluntary Redundancy

If the measures outlined in 7 above are insufficient to achieve any necessary reduction in the workforce, expressions of interest in voluntary redundancy may be invited from selected groups of employees.

Voluntary redundancy / voluntary early retirement may not always be considered for financial and operational reasons and the Council will aim to find suitable alternative employment for all redundant employees, even if they have stated a preference for voluntary redundancy.

Page 18 6

However, as a last resort before implementing compulsory redundancy, employees' preferences for voluntary redundancy and / or retirement may be taken into account in conjunction with the business requirements. For example, preferences for voluntary redundancy may be considered along with other selection criteria if candidates for new positions have equal skills and experience, and redundancy costs are similar.

There may also be provision for transferred redundancies, known as "bumped redundancy", in accordance with current employment legislation.

Applications will be considered in the light of the need to maintain a balance in the workforce relating to skills and experience to meet the future needs of the Service(s) concerned, as well as the cost to the Council of agreeing to a request for voluntary redundancy/voluntary early retirement. The final decision to accept/reject an application for voluntary redundancy rests with management.

#### 9. Selection Criteria

If organisational change has created new positions, employees will be appointed to those positions in a number of ways:

# 9.1 Step One – Assimilation

If the new position is the same or substantially similar to the old, employees will be automatically assimilated into the new jobs without the need for a selection procedure as the definition of what constitutes a redundancy situation (outlined in Section 7 previously) has not been met. Their Job Description will be amended accordingly when the new role commences. Exceptions to this are where there are less posts than people affected and in these circumstances, Step Two below needs to be followed.

# 9.2 Step Two – Ring-fencing

If the new position is comparable to the old, taking into account the following factors, employees may be "ring fenced" to the new jobs and given priority opportunity for consideration.

- Similar Job Purpose
- Similar accountabilities
- Similar pay
- Working hours
- Work location

#### 1. Equal numbers of people and posts

Unless HR is informed to the contrary, all employees identified as being ring-fenced will be confirmed as having been automatically ring-fenced for the post/s identified as comparable. They will be appointed via an interview process, at which their suitability to undertake the new role will be fully explored and agreement reached on what, if any, training they may require in order to maximise their chances of success.

# 2. More people than posts

Page 19

Where there are more people than jobs of a particular type available, employees may be "ring-fenced" and a competitive process will take place based on skills, knowledge and experience relative to the post.

9.3 Jobs offered to employees in the circumstances covered under 9.2 above will be considered "suitable alternative employment" – see 14 below.

# 9.4 Redeployment

Any remaining employees who have not been assimilated or ring-fenced to any of the new posts are displaced and, therefore, are at risk of redundancy. They will be given priority opportunity to apply for any remaining newly created job opportunities within the new structure, as well as vacancies elsewhere in the Council in line with NBC's redeployment procedures – see 11 below.

9.5 Appendix 2 gives an overview of the application of the Redundancy Framework.

# 10. Redeployment Process

The redeployment process will be used when a suitable alternative job is not immediately apparent and will run concurrently with the notice period. An employee's notice period will not start until all other options have been explored including redeployment opportunities within the area as defined in Section 9 above. When these options have been fully explored, notice of redundancy and redeployment to areas outside of the restructured area will be further explored during the notice period.

As part of the Council's commitment to continued employment, all potentially redundant employees will go into the redeployment pool for the duration of their notice period. HR will add the employees' details to an electronic list and the Redeployment Panel will identify suitable alternative employment for these employees as and when there are vacancies available.

For a vacancy to be identified as suitable alternative employment, the following factors are taken into account:

- The grade has to be either up to two grades above or one grade below the employee's substantive post
- The employee has to have the skills, knowledge and experience identified as the essential criteria in the person specification, or this could be achieved with reasonable training (up to 6 months)

You would still have to participate in a suitability interview (see Sections 14 & 16).

The redeployment period for a redundant employee is a minimum of six weeks and after this equal to the employee's contractual notice period.

During the redeployment period, potentially redundant employees will continue to work in their existing role unless not required.

During the redeployment period, the employee may choose to apply for any vacancies. If the employee is unsuccessful in any application they will continue in the redeployment pool for the remainder of their notice period.

Page 20 8

#### 11. Secondment

For employees on secondment at the time of the organisational change, their substantive post (as opposed to any post they may be occupying as a secondee) will be considered against any new posts for the purpose of the processes outlined in 9 above.

#### 12. Fixed Term Workers

In most circumstances permanent employees will have priority over fixed term staff, unless the fixed term member of staff has continuous NBC service for more than 4 years. Where length of service is 4 years or more, fixed-term employees will be included for ring-fenced job opportunities and considered in the same way as permanent employees.

In order to meet the requirements of the Fixed Term Worker Regulations, Northampton Borough Council will ensure fixed term employees are consulted, have the same opportunities to go into the redeployment pool and receive redundancy payments where they are due. Under the Regulations, the circumstances whereby fixed term workers are employed to complete particular tasks and/or to cover a peak in demand and/or where limited funding is available, is accepted as an "objective justification". Fixed-term staff employed in circumstances other than this will be managed on a case-by-case basis during reorganisations.

# 13. Absent Employees

Where employees are absent during the consultation period, the Council will make provision to contact them at the same time as employees attending work. For employees who are on annual leave, sickness or maternity leave, a decision will be made about how best to consult with them depending on the circumstances.

# 14. Suitable Alternative Employment

The Council will seek suitable alternative employment for every employee whose job is redundant. Suitable alternative employment is a job that is comparable to the existing post. For clarification of the factors determining suitable alternative employment, please refer to Section 10.

If there are significant differences to the previous position, it probably does not constitute a suitable alternative job.

Where suitable alternative employment is identified, the employee will be required to attend a suitability interview, during which their skills, knowledge and experience will be explored further. If it is decided that the job does constitute suitable alternative employment, it will be offered to the employee. This will be done as far in advance as possible before the end of the notice period. If an employee refuses an offer of suitable alternative work, they must inform the Council within 7 working days of the offer. If the refusal is deemed to be unreasonable it will lead to loss of redundancy pay. However, if an offer of suitable alternative work is made during the final third of the notice period (e.g. for 12 weeks notice, during the last 4 weeks), the employee will not forfeit the right to redundancy pay if they refuse the offer.

Page 21 9

Provided that they have the required skills and attributes for the job (or the skill gap can be bridged with training within 6 months) they will be selected for the job above another employee who is not in the redeployment pool.

#### 15. Trial Period

The provision of a trial period when we have offered "suitable alternative employment" gives both employees and management the chance to decide whether the new job is suitable.

The trial period for a "suitable alternative employment" job is 4 weeks. It may be extended by mutual agreement for re-training purposes up to 12 weeks, provided it is confirmed in writing, gives an end date and sets out the terms and conditions at the end of the trial. If any employee continues working beyond the end of their trial period they will lose the right to redundancy pay, as they are deemed to have accepted the new job.

If the Council decides the trial has been unsuccessful (for reasons connected with or arising out of the difference between the previous position and the "suitable alternative employment"), the employee will retain their right to a redundancy payment. If the employee decides the "suitable alternative employment" is not suitable, for whatever reason, the employee will retain their right to a redundancy payment unless the employee is unreasonable in their refusal of the "suitable alternative employment".

Where a trial is unsuccessful any remaining notice period will be honoured, during which time other suitable jobs may arise (and a new trial period would apply).

#### 16. Prior Consideration

During the redeployment period, in cases of redundancy, disability and ill health, some employees will be given prior consideration for suitable alternative employment. (See Section 14).

Employees entitled to prior consideration must still attend a suitability interview that is relevant to the post, where a panel may be present.

In cases where more than one applicant is entitled to prior consideration, the order of priority will be:

- 1. Redundant employee who is on maternity leave;
- 2. Disabled employee (as defined by the Disability Discrimination Act);
- 3. All other redundant employees;
- 4. Ill health cases, other than disability (as defined by the Disability Discrimination Act) cases.

Where two or more applicants are in the same priority position, the best candidate will be offered the job based on the selection process.

# 17. Pay Protection

In the event of redeployment the employee will be paid at the rate for the alternative job where this is the same rate or a higher rate than the job previously undertaken. If the alternative job is paid less than the employee's existing job, the employee's contractual

Page 22 10

pay will be fully protected at 100% for a period of 12 months and 50% for a period of 3 months. After this, the rate of pay will revert to the rate for the job. Salary protection is paid by the substantive service area.

# 18. Compulsory Redundancies

Compulsory redundancy will not be considered until all other avenues have been explored and exhausted. In considering compulsory redundancy the Council will have due regard to equal opportunities legislation.

Should compulsory redundancy become necessary, each individual case will be considered on its merits and will be subject to consultation. The criteria on which the final decision will be based is as follows:

- The need to maintain a balance in the workforce relating to skills and experience to meet the future needs of the Service(s) concerned.
- the outcome of the selection process.

# 19. Redundancy Payments

- 19.1 Employees with more than two years' service will be entitled to redundancy pay in line with Local Government guidelines and statutory provisions. Redundant employees will receive two elements of their final pay:
  - Normal pay (including pay in lieu of any outstanding leave) up to the agreed leaving date;
  - A redundancy payment (where entitled) calculated in accordance with the statutory provisions;

In exceptional circumstances, the Council reserves the right to make a payment in lieu of notice. This will only be considered if it is in the best interests of the Authority, or on compassionate grounds, and will require authorisation by the Director of Finance & Support, the Head of Human Resources and the Chief Executive.

- 19.2 The same provisions apply whether the employee agrees to retire voluntarily or is made compulsorily redundant.
- 19.3 The provisions are as follows:

<u>REDUNDANCY PAYMENT</u> – To be calculated on actual weekly pay or the statutory maximum for full time employees (at the applicable rate at the time) (whichever is greater) for each completed year of service between the ages of:

Up to 21 .5 weeks Pay

22-40 1 weeks pay
 41+ 1.5 weeks pay

This is subject to a maximum 30 weeks pay based on the last 20 years service.

PENSION – To be eligible for early release of pension benefits an employee must be:

• 55 or over

Page 23 11

- In the LGPS with at least 3 months membership or with transferred service The scheme gives:
- Early release of pension (which is unreduced)
- · Payment of pension lump sum
- · Redundancy payment as detailed above.
- The business case for any proposed early retirement(s) on grounds of redundancy and/or redundancy payment(s) must be demonstrated. The business case must include:-
  - The costs of the proposed early retirement/redundancy payment(s)
  - The on going savings to be achieved
  - The timescales within which the savings will be made, which should be achieved within a 3 year period.

The business case must clearly show that there are significant on-going savings which are achievable after all the costs associated with the early termination of employment have been met. The Business case must be endorsed by the Director responsible for the service area where proposed changes will be implemented or the Chief Executive where the proposals will be implemented on a Council wide basis. The business case will be submitted to the Section 151 Officer and another Director who will independently examine the merits of the business case and make written recommendations to the Chief Executive. The decision to approve the proposed early termination of employment and the associated severance payments will be made by the Chief Executive. A record of approved and rejected proposals will be maintained by the HR service.

# 20. Support for Redundant Employees

Northampton Borough Council recognises that major changes and the risk of redundancy can be a stressful and unsettling time. Managers, with the support of Human Resources, are committed to helping employees by:

- Maintaining regular and effective two-way communication with staff during any reorganisation;
- Supporting employees in their development so they can work towards a new job which may require different skills;
- Allowing reasonable paid time off during working hours to seek alternative employment.

# 21. Appeals against Redundancy

Employees who are selected for redundancy, or dismissed by reason of redundancy have the right to appeal if they feel that any aspect of the decision is unfair.

# 21.1 Appeals against Redundancy

This procedure exists to deal with complaints from employees who feel that any aspect of the Redundancy Framework has been unfairly applied. Employees are entitled to register an appeal once notice of redundancy has been issued (before the proposed dismissal date).

Page 24 12

- An appropriate Director / Assistant Chief Executive will hear appeals, (where possible this Director / Assistant Chief Executive will be outside of the immediate area(s) affected by the redundancy).
- The employee has the right to be accompanied by a Trade Union representative or colleague at the appeal meeting.
- The employee has 10 working days to lodge an appeal following written confirmation of the outcome of the selection process.
- · Statements must be submitted 3 working days before the appeal hearing.
- The aim is to resolve within 15 working days.
- The decision of the Director / Assistant Chief Executive is the final stage in the appeals process. In the event that dismissal due to redundancy occurs, employees can appeal this in accordance with 21.2.

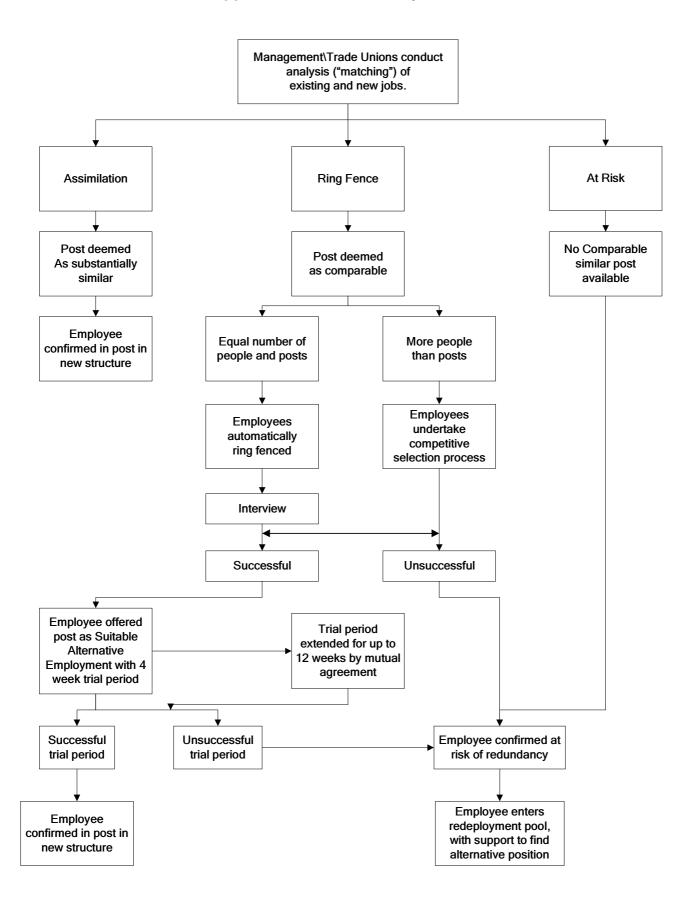
# 21.2 Appeals against Dismissal

Appeals against dismissal will be held in accordance with the Council's current procedures.

Page 25 13

# Appendix 1

# **Application of Redundancy Framework**



Page 26 14